



Tayside Fire and Rescue



Protecting The Community

Towards a Safer Tayside

**Annual Public
Performance Report
2005/06**

OUR MISSION & AIMS



Get Out, Stay Out, Call Tayside Fire And Rescue . . .

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CONVENER'S REMARKS

TOWARDS A SAFER TAYSIDE PUBLIC PERFORMANCE REPORT 2005 - 2006

DURING THIS period of significant change within the fire and rescue service the Board is fully aware of its duty to consider and make decisions on the strategic direction of the Service to ensure the communities we serve receive the highest quality of fire safety and emergency response services. It is also incumbent upon the Board to ensure that our financial resources are managed effectively and that Best Value is achieved in all aspects of the Service.

The management of Tayside Fire and Rescue have the responsibility to implement our decisions, and I am encouraged by the enthusiastic manner in which the changes have been embraced across the Service. The valuable role of the Service in working with young people, the elderly and other vulnerable groups is being widely acknowledged by our community planning partners.

In last year's Public Performance Report I stated the Board's concerns at the work which had been undertaken by the Scottish Executive to review the number of fire and rescue control centres throughout Scotland



*Deputy Lord Provost
Bailie Charles Farquhar,
OBE, J.P., DL.*

and the unsettling effect this review had on the control centre personnel within Tayside. A full year on and with no announcement having been made by the Scottish Executive it is a credit to the staff that they continue to provide the highest quality of service when there is still so much uncertainty over their own futures.

Although much has already been achieved, the Board intends to continue to build on these achievements which are aimed at improving the safety of our communities.

THE BOARD



Tayside Fire and Rescue Board members at a recent meeting at The Cross, Forfar.

CHIEF'S REMARKS

TOWARDS A SAFER TAYSIDE PUBLIC PERFORMANCE REPORT 2005 - 2006

THIS REPORT, as presented to Tayside Fire and Rescue Board, relates to the activities and performance of Tayside Fire and Rescue for the period April 1 2005 to March 31 2006.

The enactment of the Fire (Scotland) Act 2005 has changed the legislative environment within which the fire and rescue services operate in Scotland. This new legislation was supported by the publication of the Fire and Rescue Framework for Scotland which sets out the Scottish Executive's expectations for the eight fire and rescue services in Scotland.

As a demonstration of Tayside Fire and Rescue's commitment to the delivery of the prevention agenda to the communities we serve, the former Operations and Community Fire Safety departments have merged to become Community Safety. The focus of this new department, which includes the majority of our personnel, has changed from primarily an emergency response role to one where all personnel play a vital part in the delivery of the prevention agenda.

As well as the important role of community safety education, Tayside Fire and Rescue supports the installation of sprinklers in the residential environment as a highly effective means of saving more lives.

Placing more emphasis on prevention has not been at the expense of the development of our emergency response capabilities. The project to provide a rescue pump on each wholetime and retained station, capable of dealing with fires as well as a wide range of non fire emergencies including road traffic collisions and chemical incidents, is on schedule and our two Heavy Rescue Units are now fully operational, providing the capability to deal with large scale incidents of an accidental or deliberate nature.

The transition from a rank based organisation to one which places more emphasis on the role our personnel perform has been completed within the wholetime environment, and is progressing in the retained and control



*Chief Fire Officer,
Stephen Hunter.*

environments. A similar exercise is being undertaken for support services personnel in accordance with the National Single Status Agreement.

All stations are now incorporated within our Information Technology Network and a new training facility has been completed at Arbroath Fire Station. Work is ongoing to ensure stations are more accessible to members of our communities with disabilities.

Her Majesty's Fire and Rescue Service Inspectorate for Scotland conducted an inspection of our Service and reported favourably on the progress to date. Work is ongoing to integrate performance management concepts into all aspects of our work to enable us to measure the progress which has been made and the benefits which have been gained.

The partnership approach adopted, coupled with the enthusiasm and dedication shown by the members of the Board, the personnel of Tayside Fire and Rescue and the communities we serve has enabled significant achievements in the development of our Service over the past year. We cannot afford to become complacent and have set ourselves a challenging Action Plan for the forthcoming year to enable us to continue on our journey Towards a Safer Tayside.

Do Not Overload Sockets . . .

INTRODUCTION

TAYSIDE FIRE and RESCUE provide a comprehensive fire and rescue and an environmental response service across 7500 square kilometres. It is our aim to provide the highest standard of fire safety and emergency response services to all the communities we serve.

Tayside Fire and Rescue is administered by the Tayside Fire and Rescue Board. The Board is made up of elected members from each of the constituent councils of Dundee City Council (7 members), Angus Council (5 members) and Perth and Kinross Council (6 members).

The Fire and Rescue Service is presently undergoing a period of major change as part of a modernisation agenda. New legislation now places a greater emphasis on fire prevention and community safety. Consequently we will promote "prevention" rather than "intervention" and will assume a much more citizen focused role aimed at bringing about safer communities for the benefit of the 400,000 people living within the three local council boundaries which constitute our area.

The Service employs around 800 firefighters, control and support staff working from our fire and rescue headquarters and the 24 strategically placed community fire and rescue stations.

Operational firefighters crew a total of 50 appliances including specialist vehicles such as high reach, heavy rescue and environmental protection. Through training and the purchase of improved protection and specialised equipment, our capacity to respond to any given incident is now better than it has ever been.



Protecting The Community

Working closely with operational firefighters, control centre personnel provide a vital link and first point of contact for members of the community requiring to access our emergency response service.

The Service relies heavily on the varied skills of personnel within the Service Support departments, who play an essential role in the delivery of our services to the communities we serve.

Section 13 of the Local Government (Scotland) Act 2003 imposes the duty on each local authority and partners "to make arrangements for the reporting to the public of the outcomes of its performance."

This public performance report for the year 2005/06 is a culmination of the plans and proposals from the *Towards a Safer Tayside Action Plan*. The action plan detailed key strategic objectives and listed action points necessary to deliver a modern fire and rescue service to all the communities of Tayside.

Plan An Escape Route . . .

PREVENTION

WHAT WE SAID WE WOULD DO . . .

WHAT WE HAVE DONE . . .

- AP01** Target resources to ensure that persons most at risk are identified and engage them in targeted safety initiatives.
Intended Outcome — Reduction in the risk of fire, especially within homes.
- AP02** Implement a pilot smoke alarm installation programme in selected areas of the Brigade. After evaluation this initiative may be extended across the Tayside area.
Intended Outcome — Reduction in the risk of fire within the home.
- AP03** Develop data sharing arrangements with our Community Planning Partners in Dundee, Angus and Perth & Kinross in order to establish priorities and target our resources and safety initiatives more effectively
Intended Outcome — More effective targeting of resources.
- AP04** Commence an extended pilot of the Risk Watch Programme in schools in the Tayside area.
Intended Outcome — Improved community and personal safety education for school-aged children.
- AP05** Work in Partnership with Community Wardens to address fire safety and anti social behaviour issues in the local communities.
Intended Outcome — Improved community safety and reduction in incidents.
- AP01** A hot strike policy has been introduced to target at-risk groups. This entails firefighters conducting home visits and issuing fire safety information to home occupiers.
- AP02** A pilot smoke alarm installation programme is complete and we have evaluated the outcomes. We are now extending the initiative across all of Tayside.
- AP03** We have employed a researcher to analyse and evaluate statistical data to ensure that our resources are targeted to protect the at-risk groups in society. Data sharing with Community Planning Partners will assist in achieving our joint objective of creating safer communities.
- AP04** We have completed the extended pilot of the National Risk Watch Programme and submitted our findings to the national group. It is anticipated this initiative will be extended across Scotland improving the personal safety skills of children and of our communities.
- AP05** Safety partnerships with Community Wardens in Dundee, Angus and Perth & Kinross areas have implemented a high profile strategy which has seen joint street patrols communicating directly with the public to improve neighbourhood safety and reduce the number of minor fires.

WHAT WE SAID WE WOULD DO . . .

AP06 Implement a home safety check programme. We will conduct a pilot study in selected areas of the Brigade identified by analysing current data and after evaluation may extend this across the Brigade area.

Intended Outcome — Reduction in the risk of fire within the home.

AP07 Develop our partnership work with Youth Justice and Social Services to address issues such as fire setting behaviour and road traffic accident joy rider offences.

Intended Outcome — Improved community safety and reduction in incidents.

AP08 Consult with people and organisations that have used our fire safety service to establish the level of satisfaction in the service we have provided.

Intended Outcome — Improved stakeholder satisfaction.

AP09 Introduce new software and data collection systems to enhance our ability to target our fire safety initiatives more effectively.

Intended Outcome — Improved targeting of community safety initiatives.

WHAT WE HAVE DONE . . .

AP06 A pilot home safety check programme is complete and we have evaluated the outcomes and impact with a view to the initiative being extended across all of Tayside. Community Safety staff have commenced training of firefighters to ensure a high and consistent standard of advice.

AP07 In partnership with Angus Council Education Department's Community Learning & Development Service we have developed and run a residential Fire Academy. A scheme designed to support the reduction of fire setting incidences and to encourage and support the personal development of young people.

AP08 We continue to encourage feedback from stakeholders regarding standards of service. We will carry out formal consultation of people who have used our fire safety service.

AP09 We have a collaborative arrangement with Fire and Rescue Service for a computer-based data collection system to improve our ability to target our community safety resources.

INTERVENTION

WHAT WE SAID WE WOULD DO . . . WHAT WE HAVE DONE . . .

- AP10** Introduce a Call Management policy designed to reduce the number of malicious and hoax calls to the Brigade.
Intended Outcome — More effective use of resources and reduction in unnecessary fire engine journeys.
- AP11** Introduce a policy of mobilising to automatic fire alarm actuations on a risk-assessed basis.
Intended Outcome — More effective use of resources and reduction in unnecessary fire engine journeys.
- AP12** Consider the temporary relocation of fire engines to provide improved response times, based on historical incident data and demand profiles.
Intended Outcome — Reduction in time taken to reach incidents.
- AP13** Investigate the number and types of incidents that require us to use high reach appliances in the early stages of a fire.
Intended Outcome — More effective use of resources.
- AP14** Investigate alternative methods of crewing our demountable units, such as the Breathing Apparatus Support Unit and Operational Support Unit.
Intended Outcome — More effective use of resources.
- AP15** Consider opportunities to enter into a co-responder partnership with the Scottish Ambulance Service in order to provide defibrillators on fire engines, especially in rural areas.
Intended Outcome — Improved community safety.
- AP10** Data and intelligence on hoax calls is continuously reviewed. Frequent campaigns and initiatives are launched through the press and community safety strategies to reduce the number of calls received.
- AP11** A policy has been developed which ensures a minimum of two fire appliances respond to fire alarms in premises deemed most at risk. The appropriate level of response for the remainder of the premises is determined following a risk assessment.
- AP12** Historical data is being collated to provide information for software which provides community risk profiles.
- AP13** A review has been completed on the effectiveness of high-reach appliances at incidents. The outcome of this review will assist in determining the strategy for mobilising this type of appliance to future incidents.
- AP14** Review of alternative methods of crewing has been postponed until implications of new equipment (Mass Decontamination and high volume pumping units), provided by the Scottish Executive, has been fully considered.
- AP15** Exploratory discussions have taken place with The Scottish Ambulance Service. Further discussions on co-responding will continue in 2006/07.

WHAT WE SAID WE WOULD DO . . .

- AP16** Train and equip our operational personnel to deal with major incidents, including those of a chemical, biological, radiological, nuclear or terrorist nature.
Intended Outcome — Wider use of Brigade personnel and resources. Improving national resilience.
- AP17** Continually review the type of equipment carried on our fire engines in order to ensure that our firefighters are properly equipped to deal with incidents within their community.
Intended Outcome — Maintenance of an effective fire and rescue service.
- AP18** Analyse our historical incident database in order to identify the most effective times to change shifts for wholetime personnel.
Intended Outcome — Improved use of resources.
- AP19** Develop new operational response standards, which will place greater emphasis on the protection of life, especially within the home.
Intended Outcome — Reduction in the number of deaths and injuries due to fires and other emergencies.
- AP20** Analyse our ability to provide and move large quantities of water to and from incidents such as flooding and fires.
Intended Outcome — Improved service to the community.
- AP21** Develop and introduce new working routines, in accordance with nationally agreed principles, in order to provide greater flexibility and improve the organisation's ability to reduce the risk to the community from fires and other emergencies.
Intended Outcome — Improved service to the community.

WHAT WE HAVE DONE . . .

- AP16** Specialist training of firefighters has been commenced and these firefighters will crew a mass decontamination which will become operational in late Spring 2006.
- AP17** Equipment is reviewed regularly with operational personnel to ensure that it is suitable for the tasks required. Views and recommendations are fully discussed with the Technical Services department prior to procurement.
- AP18** Data continues to be collated prior to reaching a decision on changes to shift and working patterns and ensure compliance with our family friendly policies.
- AP19** Response Options Scenarios have been developed and data collection is being progressed to identify future response options for incidents.
- AP20** A bid has been made to the Scottish Executive for a vehicle with a high volume pump to assist in the movement and removal of water during floods
- AP21** New working routines for operational personnel and control staff were introduced at the beginning of 2006 maximising the working time available during each shift.

PEOPLE

WHAT WE SAID WE WOULD DO . . .

WHAT WE HAVE DONE . . .

AP22 Continue to work towards the full implementation of the Integrated Personal Development System (IPDS).

Intended Outcome — A safe, healthy highly-skilled and inclusive workforce which provides equal opportunities for all and is trained to provide a wider range of services to the community.

AP23 Replace our rank-based management structure with one which is based on the roles performed by our personnel.

Intended Outcome — A more inclusive workforce which provides equal opportunities for all.

AP24 Continue to revise our recruitment, selection and promotion policies in line with recognised best practice and the Integrated Personal Development System (IPDS).

Intended Outcome — A more inclusive workforce which provides equal opportunities for all.

AP25 Analyse the demand for our non-emergency response services, such as Community Fire Safety, and investigate ways of providing these services over a broader timeframe.

Intended Outcome — Improved service provision and a more flexible workforce.

AP22 Good progress continues to be made on the implementation of IPDS. Nationally a full firefighter development programme has been introduced and has been backed up by local development packages and an IT recording system, PDR pro.

AP23 Working in conjunction with Central, Grampian and Highland and Islands Fire and Rescue Services a mechanism, based on national guidance, was developed for carrying out the substantive move from rank to role.

AP24 Outcomes from the 2004/05 recruitment campaign were analysed. From this analysis amendments to the 2006 campaign have been introduced which put a greater emphasis on attracting applicants from under-represented groups. Assessment and development centres have been introduced using the nationally agreed interim solution.

AP25 Introduction of flexy time for our day related staff allowing them a more flexible approach to the delivery of their services whilst maintaining an effective work life balance. Station working routines have been revised to enable services to be delivered over a broader time frame and in a more responsive manner.



WHAT WE SAID WE WOULD DO . . .

- AP26** Develop action plans, designed to ensure that we meet the requirements of new legislation, such as the Disability Discrimination Act.
Intended Outcome — Improved service provision and legal compliance.
- AP27** Continue to promote equality and diversity issues within the Brigade and devise a training programme to enhance our personnel's understanding of these issues.
Intended Outcome — A more inclusive workforce which provides and promotes equal opportunities for all.
- AP28** Provide opportunities for our personnel to develop to their full potential by developing partnerships which assist in creating a culture of life-long learning.
Intended Outcome — More highly skilled and motivated personnel.

WHAT WE HAVE DONE . . .

- AP26** We have reviewed our recruitment and retention practices to take account of our statutory obligations under DDA and the intended benefits for our service. The property department have developed a program to upgrade all facilities to comply with Disability legislation.
- AP27** The introduction of a web based equality and diversity training program for all our employees has enabled us to create a base line of knowledge upon which our future equality and diversity training strategy will be built.
- AP28** We continue to support the principles of life long learning through educational support grants to a wide range of employees covering a diverse range of subjects. A partnership agreement with Fife and its partner colleges has provided development training at supervisory management level.



PERFORMANCE

WHAT WE SAID WE WOULD DO . . . WHAT WE HAVE DONE . . .

- AP29** Invest in the provision of computer-based data analysis equipment and associated training to assist in the identification of risk reduction initiatives.
Intended Outcome — Improved targeting of resources.
- AP29** Access to data analysis software has been extended to all 24 operational fire stations. This will enable each station to develop risk reduction initiatives within their station area.
- AP30** Develop new performance indicators which enable us to measure our performance against our strategic objectives.
Intended Outcome — Improved benchmarking and monitoring facility.
- AP30** A new performance management framework has been developed including performance indicators which will measure our success in achieving our aims and objectives.
- AP31** Maintain effective links, foster good relationships and develop effective partnerships with our stakeholders and community organisations.
Intended Outcome — Improved community safety.
- AP31** A register has been established identifying the purpose and the benefits to Tayside Fire and Rescue and the community of each partnership. A review process has been implemented to ensure the register remains current and each partnership benefits the communities we serve.



WHAT WE SAID WE WOULD DO . . .

AP32 Identify and incorporate accepted “best practice” within our policies and procedures.
Intended Outcome — More effective use of resources.

AP33 Consult extensively with our personnel and our stakeholders. We will compile a stakeholder database and be open, transparent and inclusive when developing new initiatives.
Intended Outcome — Community will have a greater say in the development of our services.

WHAT WE HAVE DONE . . .

AP32 A range of 'best practice' initiatives have been implemented including - electronic document library, financial monitoring procedures, fire academy project, National Risk Watch Programme, joint patrols with Community Wardens and fire alarm installation programme.

AP33 A stakeholder database has been populated and used extensively over the past year. The database will be reviewed periodically to ensure it will reflect the diverse communities we serve.



Electric blanket testing initiative.

Photo by Louis Flood.

FIRE DEATHS

Tayside Fire Deaths April '05 to March '06

who . . .

SEX	AGE
Female	47
Female	61
Male	76
Female	40
Male	59
Male	81
Male	33

when . . .

DATE	DAY OF WEEK	TIME
June 2005	Wednesday	04:40
August 2005	Tuesday	15:28
September 2005	Thursday	04:42
September 2005	Friday	15:50
November 2005	Wednesday	06:01
December 2005	Friday	21:29
February 2006	Sunday	00:13

FIRE DEATHS

Tayside Fire Deaths April '05 to March '06

where . . .

AREA	PROPERTY TYPE	LOCATION OF FATALITY
Angus	Flat/Tenement	Living-room
Angus	Other Houses	Kitchen
Dundee	Flat/Tenement	Bedroom
Perth & Kinross	Flat/Tenement	Bedroom
Perth & Kinross	Other Houses	Hallway
Perth & Kinross	Flat/Tenement	Bedroom
Dundee	Flat/Tenement	Bedroom

why . . .

CIRCUMSTANCE	SMOKE DETECTOR	CAUSE OF FIRE
By fire - other reason	Smoke alarm operated	Candles
Other	Smoke alarm operated	Not known
By Fire - unaware	No smoke alarm	Smoking materials
Awaiting inquest	Smoke alarm operated	Smoking materials
By fire - other reason	Smoke alarm operated	Smoking materials
By fire - unaware	Smoke alarm did not operate	Electric blanket
By fire - other reason	No smoke alarm	Police investigation

PERFORMANCE INDICATORS

Performance Indicators are designed to monitor performance and to enable the Brigade to improve its efficiency against targets.



Indicator 1 "Number of incidents resulting in casualties per 10,000 population."

2003/04 Actual 1.8	2004/05 Actual 1.47	2005/06 Actual 1.73	2006/07 Target 1.25
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Points to bear in mind

The level of casualties and accidental fires may well be influenced by:

- Areas with higher levels of deprivation.
- Where a high proportion of properties are multi-occupied.

Indicator 2 "Number of accidental dwelling fires per 10,000 population."

2003/04 Actual 13.3	2004/05 Actual 11.79	2005/06 Actual 12.31	2006/07 Target 11
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Indicator 3

Indicator 3 (Response time: fire calls) has not be recorded from 2004/05 and has been superceded by Integrated Risk Management Planning.



Indicator 4 "Call response time".**Time taken to handle calls to incidents by fire control operators.**

Call Handling Time	2003/04 Actual	2004/05 Actual	2005/06 Actual	2006/07 Target
Handled within 1 minute	69.5%	68.3%	64.6%	70%
Handled within 2 minutes	95.6%	94.8%	94.6%	96%

From 2003/04 this indicator and method of collation has been amended, all calls handled within two minutes now include all calls in one minute.

POINTS TO BEAR IN MIND

This indicator measures the speed with which appliances are mobilised in response to an emergency 999 call..

Callers to the Command & Control Centre who use mobile telephones and are unfamiliar with surroundings, often take longer to provide a reliable address. Similarly, people contacting the Centre who are in a distressed state may find it difficult to give exact details of the incident.

Indicator 5 "Sickness absence levels of firefighters"**Proportion of working time lost due to sickness.**

This indicator measures the proportion of both operational fire-fighting time and non-operational staff time lost through sickness or injury.

Rider Shifts lost due to Sickness Absence and Light Duties
 Rider Shifts lost due to Sickness Absence
 Rider Shifts lost due to Light Duties
 Absence for all other staff directly employed

2003/04 Actual	2004/05 Actual	2005/06 Actual	2006/07 Target
6.2%	6.6%	5.9%	5.7%
5.8%	6.1%	5.3%	5.0%
0.4%	0.5%	0.6%	0.4%
4.4%	4.7%	6.2%	4.3%

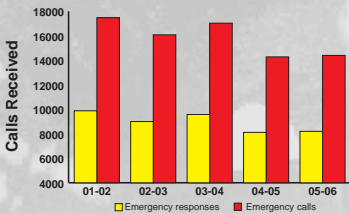
POINTS TO BEAR IN MIND

Sickness absence levels in the fire service are generally high in comparison with the public sector average, partly as a result of the hazardous nature of the work, and the special needs in respect of fitness.

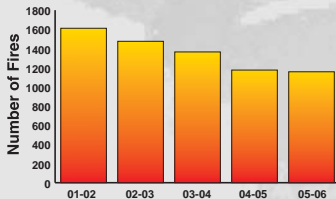


TRENDS

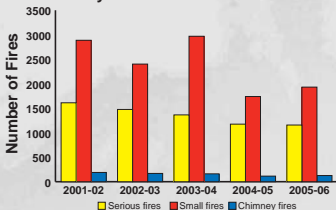
Emergency Calls Received



Fires 2001-2006

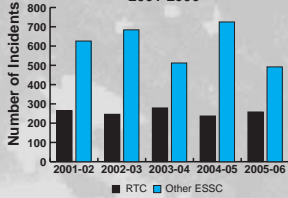


Number of Serious Fires, Small Fires and Chimney Fires

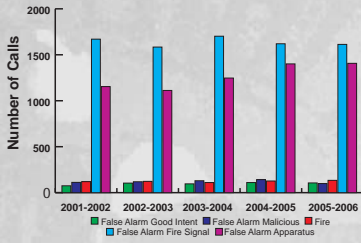


Test Your Smoke Alarm, Monthly . . .

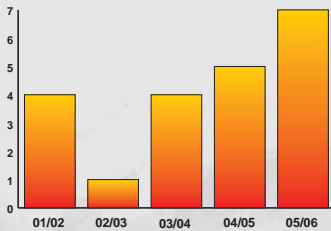
Emergency Special Service Calls
2001-2006



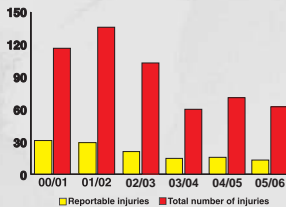
AFA's 2001-2006



Fire Incidents with Fatalities



No. of Injuries to Personnel



*Certain categories of injury or those resulting in more than three days' absence from work, are reportable to the HSE under the RIDDOR Regulation 1995.

BUDGET

Where The Money Comes From . . .

Revenue Income 2005/06



Funded by	£'000
Angus Council (19%)	4,921
Dundee City Council (52%)	13,470
Perth & Kinross Council (29%)	7,512
	<u>£ 25,903</u>

Capital Income 2005/06



Funded by	£'000
Capital Grant	1,331
Scot Exec Top Slice Funding	363
Capital Receipts	12
C/Fwd from 2004/05 Capital Plan	31
	<u>£1,737</u>

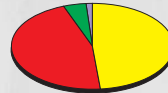
. . . And Where The Money Goes

Revenue Expenditure 2005/06



Funded by	£'000
Staff Costs (exc. Pensions)	17,263
Pension Costs	3,584
Running Costs	3,672
Capital Financing Costs	1,339
Surplus Added To General Reserve	45
	<u>£25,903</u>

Capital Expenditure 2005/06



Funded by	£'000
Property	841
Vehicles & Equipment	795
IT/Communications Infrastructure	79
C/fwd to 2006/07 Capital Plan	22
	<u>£1,737</u>

Copies of the actual audited accounts for 2006/07 are available by writing to: The Chief Fire Officer, Tayside Fire and Rescue, Fire and Rescue Headquarters, Blackness Road, Dundee DD1 5PA.

C O N T A C T



BY POST:

**FIRE and RESCUE
HEADQUARTERS,
BLACKNESS ROAD,
DUNDEE DD1 5PA.**



BY PHONE:

HQ 01382 32222



BY FAX:

HQ 01382 200791



BY e-mail:

brigade@taysidefire.gov.uk

**WHY NOT CHECK OUT
OUR WEBSITE:
www.taysidefire.gov.uk**

**If you have a complaint regarding our service, please contact us and we will
endeavour to put the matter right and keep you informed.**

If you feel our service to you is not what you expected, you have the right to process a complaint through
the Scottish Public Services Ombudsman.

**SCOTTISH PUBLIC SERVICES OMBUDSMAN,
23 WALKER STREET, EDINBURGH EH3 7HX.**

Telephone: 0870 011 5378. Fax: 0870 011 5379.

E-mail: enquiries@scottishombudsman.org.uk

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ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਪ੍ਰਕਾਸ਼ਨ ਦੀ ਕਾਪੀ ਇੰਗਲਿਸ਼, ਵੱਡੀ ਛਪਾਈ ਜਾਂ ਕੋਲਨ ਤੋਂ ਇਲਾਵਾ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ
ਲੇਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਇਹਾ ਕਾਰਕ ਸਭੇ ਨਾਲ ਹੋਣਾ ਚਿੱਠੇ ਪਤੇ ਤੇ ਸੰਪਰਕ ਕਰੋ। ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ
ਲਈ ਬੋਨਤੀ ਕਰ ਰਹੇ ਹੋ ਅਤੇ ਇਸ ਨੂੰ ਇੰਗਲਿਸ਼ ਤੋਂ ਇਲਾਵਾ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਇਹਾ
ਕਾਰਕ ਹੋਣਾ ਚਿੱਠੇ ਪਤੇ ਤੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰ ਕੇ ਚਲੀ ਕਿ ਤੁਹਾਨੂੰ ਇਹ ਕਿੱਠੜੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ।

ਬਾਇਰ ਮਾਸਟਰ
ਟੈਸਾਈਡ ਫਾਇਰ ਬ੍ਰਿਗੇਡ
ਬ੍ਰਿਗੇਡ ਹੈਡਕੁਆਰਟਰਜ਼
ਬਲੈਕਨੈਸ ਰੋਡ
ਡੰਡੀ
ਈ ਡੀ. 5ਪੀ 5

如果閣下希望獲得此份出版物計劃的非英文版本、大號字體或凸字
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"ਪ੍ਰਿੰਟ ਆਪਨੀ ਐਚੀ ਭਰੋਸ਼ਮਨ ਪਰਿਕਰਮਨਾ ਏਕਠੀ ਕੁਝ ਭ੍ਰਿੰਬਿਸ ਵਧੇ ਬਨਾ ਫੋਨਾ ਭਾਸ਼ਾ, ਟ੍ਰੇਪ, ਰੇਲ ਅਥਵਾ ਕੁਝ
ਛਪਾਰ ਅਥਵੇ ਸੇਵੇ ਚਨਾ ਤਾਫ਼ਲ ਅਥਾਥੇਵ ਸਾਫੇ ਨਿਯੋਮ ਨਿਯਮਤੇ ਯੋਗਯੋਗ ਬਨਾ। ਯਦਿ ਆਪਨਿ ਫੋਨਾ ਭਥਾ
ਯਨ ਏਕ ਭਾ ਭ੍ਰਿੰਬਿਸ ਖਾਫੇ ਅਨਾ ਭਥਾਥੇ ਵੇ ਸੇਵੇ ਚਨਾ ਤਾਫ਼ਲ ਨਿਯੋਮ ਨਿਯਮਤੇ ਆਥਾਥੇਵ ਕੁਝ ਯੋਗਯੋਗ ਖਾਫੇ
ਫੋਨਾ ਭਥਾਥੇ ਚਨ ਕਾਫੂ"।

ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਪ੍ਰਕਾਸ਼ਨ ਦੀ ਕਾਪੀ ਇੰਗਲਿਸ਼, ਵੱਡੀ ਛਪਾਈ ਜਾਂ ਕੋਲਨ ਤੋਂ ਇਲਾਵਾ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ
ਲੇਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਇਹਾ ਕਾਰਕ ਸਭੇ ਨਾਲ ਹੋਣਾ ਚਿੱਠੇ ਪਤੇ ਤੇ ਸੰਪਰਕ ਕਰੋ। ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ
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**Chief Fire Officer,
Tayside Fire and Rescue,
Fire and Rescue Headquarters,
Blackness Road, DUNDEE DD1 5PA.**

Contact

Alcohol

fuel for fire

The majority of fire deaths in the
Tayside area involve alcohol —

DON'T BE NEXT

If you have been drinking . . . leave the cooker off!

Nearly two-thirds of domestic fires are the result of cooking.
The risk increases dramatically if you've been drinking.



. . . make sure your cigarette is out!

It's all too easy to fall asleep or not notice a cigarette
is still burning.



For more information on Fire Safety contact
Tayside Fire and Rescue on:

01382 322222

or visit **www.taysidefire.gov.uk**

