

**A01a Do you agree or disagree that the information you receive from the Tayside Fire Brigade is...?**

|                | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|----------------|--------------|---------------|--------------|---------------|
| Strongly Agree | 3            | 30            | 3            | 30            |
| Tend to Agree  | 7            | 70            | 7            | 70            |
| Total          | 10           | 100           | 10           | 100           |

**A01b Do you agree or disagree that the information you receive from the Tayside Fire Brigade is...?**

|                | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|----------------|--------------|---------------|--------------|---------------|
| Strongly Agree | 2            | 20            | 2            | 20            |
| Tend to Agree  | 8            | 80            | 8            | 80            |
| Total          | 10           | 100           | 10           | 100           |

**A01c Do you agree or disagree that the information you receive from the Tayside Fire Brigade is...?**

|                | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|----------------|--------------|---------------|--------------|---------------|
| Strongly Agree | 5            | 50            | 5            | 50            |
| Tend to Agree  | 5            | 50            | 5            | 50            |
| Total          | 10           | 100           | 10           | 100           |

**A02aa Would you like to receive additional information on the following...? Cost of the Fire Service**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 2            | 20            | 2            | 20            |
| No    | 8            | 80            | 8            | 80            |
| Total | 10           | 100           | 10           | 100           |

**A02ab Would you like to receive additional information on the following...?  
Standards/quality of service**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 1            | 10            | -            | -             |
| Yes          | 3            | 30            | 3            | 33            |
| No           | 6            | 60            | 6            | 67            |
| Total        | 10           | 100           | 9            | 100           |

**A02ac Would you like to receive additional information on the following...? Response times**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 5            | 50            | 5            | 50            |
| No    | 5            | 50            | 5            | 50            |
| Total | 10           | 100           | 10           | 100           |

**A02ad Would you like to receive additional information on the following...?  
Incidents**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 1            | 10            | -            | -             |
| Yes          | 5            | 50            | 5            | 56            |
| No           | 4            | 40            | 4            | 44            |
| Total        | 10           | 100           | 9            | 100           |

**A02ae Would you like to receive additional information on the following...? Current trends/policies**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 6            | 60            | 6            | 60            |
| No    | 4            | 40            | 4            | 40            |
| Total | 10           | 100           | 10           | 100           |

**A02af Would you like to receive additional information on the following...? Community Fire Safety information**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 5            | 50            | 5            | 50            |
| No    | 5            | 50            | 5            | 50            |
| Total | 10           | 100           | 10           | 100           |

**A02ag Would you like to receive additional information on the following...? Statistical information**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 3            | 30            | 3            | 30            |
| No    | 7            | 70            | 7            | 70            |
| Total | 10           | 100           | 10           | 100           |

**A02ah Would you like to receive additional information on the following...? Brigade contact numbers**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 2            | 20            | -            | -             |
| Yes          | 2            | 20            | 2            | 25            |
| No           | 6            | 60            | 6            | 75            |
| Total        | 10           | 100           | 8            | 100           |

**A04 Would you say you have a sufficient level of contact with Tayside Fire Brigade?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**A05 Would you like to have more contact with Tayside Fire Brigade?**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 3            | 30            | -            | -             |
| No           | 7            | 70            | 7            | 100           |
| Total        | 10           | 100           | 7            | 100           |

**B01a With reference to the Brigade's latest Service Plan are you aware of the document?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**B01b With reference to the Brigade's latest Service Plan do you have access to a copy?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**B01c With reference to the Brigade's latest Service Plan have you read the plan?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**B01d With reference to the Brigade's latest Service Plan is there sufficient information in the plan?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**B01e With reference to the Brigade's latest Service Plan did you have any involvement in the plan?**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 1            | 10            | -            | -             |
| Yes          | 3            | 30            | 3            | 33            |
| No           | 6            | 60            | 6            | 67            |
| Total        | 10           | 100           | 9            | 100           |

**B01f With reference to the Brigade's latest Service Plan do you think the plan can be improved?**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 2            | 20            | 2            | 20            |
| No    | 8            | 80            | 8            | 80            |
| Total | 10           | 100           | 10           | 100           |

**B03 Do you agree or disagree that you are consulted enough about current issues in Tayside Fire Brigade?**

|                | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|----------------|--------------|---------------|--------------|---------------|
| Don't know     | 1            | 10            | -            | -             |
| Strongly Agree | 2            | 20            | 2            | 22            |
| Tend to Agree  | 7            | 70            | 7            | 78            |
| Total          | 10           | 100           | 9            | 100           |

**B04aa Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Neighbouring Brigades**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 2            | 20            | -            | -             |
| Yes          | 6            | 60            | 6            | 75            |
| No           | 2            | 20            | 2            | 25            |
| Total        | 10           | 100           | 8            | 100           |

**B04ab Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Ambulance Service**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 2            | 20            | -            | -             |
| Yes          | 5            | 50            | 5            | 63            |
| No           | 3            | 30            | 3            | 38            |
| Total        | 10           | 100           | 8            | 100           |

**B04ac Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Police Service**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 3            | 30            | -            | -             |
| Yes          | 3            | 30            | 3            | 43            |
| No           | 4            | 40            | 4            | 57            |
| Total        | 10           | 100           | 7            | 100           |

**B04ad Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Voluntary Services**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 4            | 40            | -            | -             |
| Yes          | 3            | 30            | 3            | 50            |
| No           | 3            | 30            | 3            | 50            |
| Total        | 10           | 100           | 6            | 100           |

**B04ae Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Community Groups**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 4            | 40            | -            | -             |
| Yes          | 4            | 40            | 4            | 67            |
| No           | 2            | 20            | 2            | 33            |
| Total        | 10           | 100           | 6            | 100           |

**B04af Do you think Tayside Fire Brigade should co-operate more with any of the following services...? Other local authority departments**

|              | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|--------------|--------------|---------------|--------------|---------------|
| Not answered | 4            | 40            | -            | -             |
| Yes          | 3            | 30            | 3            | 50            |
| No           | 3            | 30            | 3            | 50            |
| Total        | 10           | 100           | 6            | 100           |

**C01 How would you rate the services delivered to the public by Tayside Fire Brigade?**

|           | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-----------|--------------|---------------|--------------|---------------|
| Very Good | 10           | 100           | 10           | 100           |
| Total     | 10           | 100           | 10           | 100           |

**C03a Do you think this represents good or poor value for money?**

|             | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------------|--------------|---------------|--------------|---------------|
| Very Good   | 5            | 50            | 5            | 50            |
| Fairly Good | 5            | 50            | 5            | 50            |
| Total       | 10           | 100           | 10           | 100           |

**C04a For each of the following services, do you think that users should be required to pay a contribution towards the cost? Dealing with Road Accidents**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 3            | 30            | 3            | 30            |
| No    | 7            | 70            | 7            | 70            |
| Total | 10           | 100           | 10           | 100           |

**C04b For each of the following services, do you think that users should be required to pay a contribution towards the cost? Flood Relief and Rescues**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| No    | 10           | 100           | 10           | 100           |
| Total | 10           | 100           | 10           | 100           |

**C04c For each of the following services, do you think that users should be required to pay a contribution towards the cost? Rescues from dangerous places**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Other | 2            | 20            | 2            | 20            |
| Yes   | 3            | 30            | 3            | 30            |
| No    | 5            | 50            | 5            | 50            |
| Total | 10           | 100           | 10           | 100           |

**C04d For each of the following services, do you think that users should be required to pay a contribution towards the cost? Rescuing trapped animals**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 5            | 50            | 5            | 50            |
| No    | 5            | 50            | 5            | 50            |
| Total | 10           | 100           | 10           | 100           |

**C04e For each of the following services, do you think that users should be required to pay a contribution towards the cost? Fire safety education**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 1            | 10            | 1            | 10            |
| No    | 9            | 90            | 9            | 90            |
| Total | 10           | 100           | 10           | 100           |

**C04f For each of the following services, do you think that users should be required to pay a contribution towards the cost? Fire safety inspections**

|       | <i>count</i> | <i>Total%</i> | <i>count</i> | <i>Valid%</i> |
|-------|--------------|---------------|--------------|---------------|
| Yes   | 6            | 60            | 6            | 60            |
| No    | 4            | 40            | 4            | 40            |
| Total | 10           | 100           | 10           | 100           |

**C05 Which five of the following issues do you think most concern the community?**

|  | <i>count</i> | <i>Valid%</i> |
|--|--------------|---------------|
| A-Fire in the home                         | 9            | 90            |
| B-Fire in the workplace                    | 5            | 50            |
| C-Car fires                                | 3            | 30            |
| G-Rescues from road traffic collisions     | 7            | 70            |
| K-Responding to floods and river incidents | 1            | 10            |
| L-Community fire safety education          | 1            | 10            |
| P-Response times                           | 7            | 70            |
| S-Protection of the environment            | 3            | 30            |
| T-Hoax Calls                               | 3            | 30            |
| U-Quality of training of fire-fighters     | 1            | 10            |
| V-Installation of smoke detectors          | 3            | 30            |
| W-Emergency call handling                  | 5            | 50            |
| X-Conduct/professionalism of fire-fighters | 2            | 20            |
| <b>Respondent Count</b>                    | 10           |               |
| <b>Total Number of Responses</b>           | 50           |               |

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**A02btX What form would you like this additional information to take?**

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ADDITIONAL ITEMS ON THE JOINT BOARD AGENDA  
BOTTOM LINERS - NO LONG REPORTS  
FURTHER REPORTS TO FIRE BOARD ESPECIALLY INCIDENTS AND RESPONSE TIMES  
PRESS COVERAGE FOR PUBLIC INFORMATION  
REPORT TO JOINT BOARD

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**A03btX What suggestions, if any, do you have for improving the information provided to you by Tayside Fire Brigade?**

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INFORMATION PROVIDED IS ALREADY GOOD  
NO SUGGESTIONS

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**B02btX How do you think the Service Plan can be improved?**

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INTEGRATED STAFF DEVELOPMENT

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**B03btX If you feel you are not consulted enough, which issues would you like more consultation on, and what form do you think any additional consultation should take?**

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USUALLY ONLY CHAIR PERSONS AND TWO VICE CHAIRS ARE INVOLVED

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**B04btX What form should this additional co-operation take?**

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BELIEVE THAT IN TAYSIDE THE FIRE BOARD ARE IN CLOSE CONTACT WITH ALL OF THESE  
DELIVERY OF SERVICE/ADMIN WHICH MIGHT BE DUPLICATED  
IT WOULD BE WORTH EXPLORING THE POSSIBILITY OF COST SHARING.  
REGULAR MEETINGS TO DISCUSS MATTERS OF PARTNERSHIP  
STATION SHARING. BEST VALUE PROCUREMENT  
THEY MAY DO SO ADEQUATELY AT THE MOMENT  
USE OF TRAINING FACILITIES, ATTEND COMMUNITY GROUP MEETINGS, ALONG THE LINES OF THE  
POLICE, BUT ON AN OCCASIONAL BASIS.

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**C02btX How do you think Tayside Fire Brigade could improve the services it delivers to the public?**

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MORE PUBLICITY GIVEN TO ITS OWN ACHIEVEMENTS AND OPEN DAYS TO THE PUBLIC  
TAYSIDE FIRE BRIGADE DELIVERS A FIRST CLASS SERVICE